

# WATER SYSTEMS CLAIM FORM



**PLEASE COMPLETE ALL SECTIONS  
OF THIS FORM IN ORDER TO RECEIVE  
PROPER AND PROMPT CREDIT  
(KEEP A COPY FOR YOUR RECORDS)**

**Mail Form To:**  
WATER SYSTEMS  
ATTN: Warranty Administration  
500 Tennessee Waltz Parkway  
Ashland City, TN 37015

**Today's Date:**  
(mm/dd/yyyy) \_\_\_\_\_

Distributor Information	Contractor / Installer Information
<p><b>Your Customer #:</b> _____ (or fill out Customer Name and Address below)</p> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <p>Customer Name _____</p> <p>Address _____</p> <p>City _____ State _____ Zip Code _____</p> <p>Phone # _____</p> </div> <p><b>Your Debit or PO #:</b> _____</p>	<p>Contractor / Installer Name _____</p> <p>Contractor / Installer Email Address (if available) _____</p> <p>Address _____</p> <p>City _____ State _____ Zip Code _____</p> <p>Contractor / Installer Phone # _____</p>

Failed Tank Information	
<p>End User Name _____</p> <p>Street Address _____</p> <p>City _____ State _____ Zip Code _____</p> <p>End User Phone # _____</p> <p>Residential or Commercial Installation:   __ Res   __ Comm</p> <p>Install Date (mm/dd/yyyy)                      Failure Date (mm/dd/yyyy)</p> <p>Model Number                                      Serial Number</p> <p>Leak Location (if known) _____</p> <p>Return Authorization Number (if required) _____</p>	<p><b>Attach the Rating Plate showing the Model and Serial Number of the failed tank here.</b></p> <p><b>(Do NOT use staples)</b></p> <p><b>ATTENTION:</b> <b>Must be original Rating Plate Sticker.</b> <b>Failure to provide will result in claim being denied.</b></p>

Replacement Tank Information	
<p>Model Number                      Serial Number                      Refund _____</p> <p>Replacement Date (mm/dd/yyyy) _____</p>	<p><b>Stick the Yellow Shipping Tag with the Model and Serial Number from the replacement unit here or write the serial number in the space provided.</b></p>

<b>IMPORTANT</b>	<ul style="list-style-type: none"> <li>• A "proof of purchase" must be provided when the serial number of the water heater indicates it is out of warranty.</li> <li>• All warranty claims will be audited. Incomplete claims will be denied.</li> </ul>
<ul style="list-style-type: none"> <li>• Claims must be submitted within 30 days of failure date.</li> </ul>	